



Terms & Conditions – Short Courses

Fees and deposits

- A deposit is required with your application and this is credited towards the full fees.
- If St. Clare's is not able to offer you a place or to arrange accommodation as requested the deposit will be refunded.
- When a completed application form and deposit have been received an invoice will be issued to the student for the balance of fees due. This amount should be paid at least 3 weeks before the course begins.
- Payment of the balance guarantees the course place and accommodation.
- If the registration form is submitted less than 5 weeks before the course begins the full fees of the course must be paid at the same time.
- St. Clare's must receive the full amount of fees after all bank charges have been paid. Your bank should be instructed to pay all charges including those for the UK bank. Outstanding bank charges will have to be paid on arrival.
- Students will not be permitted to begin the course or occupy accommodation until all fees due have been paid.
- Fees not paid on time will be surcharged at 1% per month or part month for which they remain unpaid.
- The Governors of St. Clare's reserve the right to alter the fees if increases in cost make this necessary.
- Acceptance and entrance to St. Clare's constitute a contract to pay all fees and associated charges due.

Cancellation and refunds

- If St. Clare's cancels the course a full refund of fees will be made.
- If a student cancels their registration it might be possible to make a claim on the travel insurance depending on the circumstances.
- If an insurance claim is not allowed, St. Clare's will consider a refund, provided that written confirmation from the insurance company states that it will not meet the claim.
- Refunds are at the discretion of St. Clare's.
- The deposit will not be refunded unless, in the view of St. Clare's, the circumstances are exceptional.

Curtailement

- Fees are not refunded once a student has started a course or accommodation has been occupied.
- Fees are not refunded if a student is asked to leave St. Clare's because of unsatisfactory behaviour or work. Withdrawal will be charged to the student, parent, or guardian.

Students should read the travel insurance documents and contact the insurance company to establish whether there is a valid basis for any claim.

Travel insurance

The Travel Insurance which is mandatory covers travel directly to and from St. Clare's and whilst at St. Clare's. The cover for the journey to and from St. Clare's is limited to 48 hours in each direction. Cover is provided for medical expenses, rescue, evacuation and repatriation, cancellation or curtailment, personal accident, personal property and money, delay abandonment and missed departure and personal liability claims. It covers all trips organised by St. Clare's. Full details of the extent of the cover and the exclusions can be found in the detailed [full Travel Insurance Policy document](#).

Changes to the booking

St. Clare's reserves the right to make an administration charge of £20 for each change to the original registration made by a student.

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